



STATISTICS FOR 2023-2024

NURSING CARE PROGRAM

7	Registered nurses managing:
450	Clients in total
293	New clients
2,534	Home nursing visits
1,035	Phone nursing assessments
7,628	Hours of services (visits, phone calls, references)
73	Home deaths

BEREAVEMENT PROGRAM

Carousel

16	Youths and children received services/counselling; 96 visits
21	Adults received services/counselling

Adult Bereavement

6	8-week support groups in physical presence for 50 bereaved adults
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SENIOR ACTIVITY PROGRAM

4	Activity Centers (83 different members)
1,250	Activity Center visits (6,250 member hours)
3,354	Activity workbooks sent out (60 different themes)
1,893	Attendance from members + 1,857 caregivers + 710 volunteers in virtual (46 different members)
51	Members received in-home stimulation = 864 visits
268	Days of services
9,768	Hours of services for the 3 components

HOME SUPPORT PROGRAM

8	Home Health Aides
29	Clients received services
1,211	Visits
5,877	Hours worked

VOLUNTEER PROGRAM

8,828*	Hours donated by 176 active volunteers
122	Hours in contacts and home visits
3,257	Hours in transportation (1,566 rides for 116 patients)
5,449	Hours done in Senior Activity Centers

* This does not include the hours allocated by the Board of Directors nor the hours donated by the volunteers involved in fundraising events and working in the Thrift Shops for NOVA