

STATISTICS FOR 2020-2021

NURSING CARE PROGRAM

9	Registered nurses (6.3 FTE) managing:
150	Palliative care, oncology and ALS clients at any given time
419	Clients in total (407 with cancer + 12 with ALS)
118	New clients
2,092	Home nursing visits
2,127	Phone nursing assessments
8,658	Hours of services (visits, phone calls, references)
99	Home deaths (increase of 136%)

BEREAVEMENT PROGRAM

Carousel

11	Youths and children received services/counseling (35 visits)
8	Adults received services/counseling (10 visits)

Adult Bereavement

3	8-week individualized phone counselling sessions for 25 bereaved adults
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ADULT DAY CENTERS PROGRAM

4	Adult Day Centers closed (transformed virtually in November)
829	Activity workbooks sent out
1,337	Attendances from members + 302 from caregivers + 453 from volunteers
44	Members received in-home stimulation = 113 visits
107	Days of services
907	Hours of services

HOME SUPPORT PROGRAM

5	Home Health Aides
22	Clients received services
905	Visits
5,979	Hours worked

VOLUNTEER PROGRAM

2,951+	Hours donated by 187 active volunteers
134	Hours in palliative or cancer care home visits (42 visits + 24 phone visits)
2,585	Hours in transportation (1,183 rides)
182	Hours done for Adult Day Center Programs
50	Hours in administrative work

*This does not include the hours allocated by the Board of Directors nor the hours donated by the volunteers involved in fundraising events and working in the Thrift Shops for NOVA