



November 1st, 2022

Mister / Madame,

NOVA West Island has been providing quality care to the community for over **111 years**. It is thanks to you that our services remain so coveted. Our donors believe in our mission and trust us to make it a reality through our professional staff and experienced, dedicated volunteers working together to improve the quality of life for adults, youth and families.

Your support helps us bridge gaps in the healthcare system by offering a variety of services free of charge or at low cost to our clients. These services are provided by a team of registered nurses, home health aides, program coordinators, and volunteers.

Last year, our non-profit organization cared for more than **583 vulnerable people** on the West Island of Montreal through one or more of our programs. This does not include the positive impact we have on caregivers, the public healthcare system, and the community at large:

- Palliative Home Nursing Care = **2,387 visits + 1,534 phone assessments (361 cancer patients, 9 living with ALS, and 27 other palliative clients)**
- Bereavement Support for children and adults = **47 children and adults**
- Senior Activity Program = **4,062 virtual attendances**
- Home Support Services = **5,704 hours of care/respice**
- Accompaniment in home deaths = **67 clients & families**

Thanks to the generosity of many ambassadors, NOVA West Island is able to maintain its quality care for people in palliative care or living with cancer, ALS, Alzheimer's disease, as well as for seniors, caregivers, and bereaved adult children of the West Island Community.

We know that ALL of our achievements are only made possible by the continued support of the community. In order to continue, we rely on your generous contributions.

Together we can make a difference! Please help us raise **\$150,000** by March 31st. Thank you!

Marie-France Juneau  
Executive Director

Thierry Faucher  
President of the Board



**OVER 111 YEARS OF COMMUNITY CARE!  
HELPED OVER 583 PEOPLE LAST YEAR!**

Here are ways we make a difference in the quality of life of clients and their families:

*“Mum passed away peacefully in her sleep, three weeks ago, after a short but aggressive fight with Cancer. Nova West Island was there with her, helping her physically and emotionally. You have all been a really important part of our lives, in tending to Dad during his illness, helping us all heal after his passing, and tending to Mum during her illness as well. You've offered love, respect and treated us all with dignity, and that is something we are so thankful for. Thank you for your presence in our lives, and thank you for all the pure good that you do, in helping those afflicted with illness, continue their journey, remain strong and in helping those left to pick up the pieces, deal with grief and learn to cope. I can't begin to express how thankful we really are.”*

**Mrs. G (Daughter of palliative care patients - November 2021)**

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*“I have known many people over the years who could not have gotten to their cancer treatment appointments without the Nova volunteer drivers, so I would say that Nova plays a critical role just for that. Of course, the other programs are so important as well. One wouldn't understand their importance fully until they need your services. The bereavement programs are also very important. Nova plays a vital role in our west island community with all its services offered. Even during covid, Nova has been active on zoom and in other areas as well. It's amazing how you were able to reach so many seniors during this time of isolation.”*

**NOVA Community Survey Evaluations (October 2021)**

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*“What an amazing lifeline the facilitator provided to me during these past months, especially given the isolation. All activities & topics were very useful and she aligned to the themes that were most important to me. She is compassionate, understanding, non-judgmental yet has a great ability to encourage me to dive further into the grieving. This is truly an invaluable service to the community. She was an angel! Absolutely fantastic. Finally put my mother to rest.  
My heart is full of love.”*

**Mrs. H (Adult Client of Carousel Bereavement Program - 2021)**

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**IN ADDITION TO YOUR GENEROUS DONATION, HOW IS NOVA WEST ISLAND FUNDED?**

6 Thrift Shops (Independently operated and managed by volunteers)  
Individual Donations (Annual Campaign, In-memoriam, In-honor, Estates/Bequests)  
Foundations; Corporate Donations; Community Groups; Municipalities; Fundraisers

For more information, please contact us at:

**514-695-8335 - [info@novawi.org](mailto:info@novawi.org) - [www.novawi.org](http://www.novawi.org)**

Stay informed and register to our online Newsletter

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