



## President's report 2021 – 2022

This is my second report to you, another 12 months have gone by, trying to see the light at the end of this pandemic tunnel. And once again, the many NOVA friends of the West-Island have proven that they are very generous. Another year that is ending with pride and should leave a satisfied look on each of our faces; clients, donors, volunteers, employees and board members alike!

For starters, on the financial side of my report for the year, ending March 31<sup>st</sup>, I must first raise my hat to the always generous Thrift Shops that have been dealing with difficult times. Basically, managing on a weekly basis, not knowing if stores would be allowed to stay opened, limiting hours sometimes from having, like just about any businesses out there, staffing challenges in many stores. Hard workers we have there, supporting our cause. And with all of that going on, the Thrift Shops were able to raise an amazing \$750,000! Thank you to Liz, Edith and their wonderful volunteers!

Another successful year for Marie-France's team in terms of our income from foundations, events and fundraising activities. NOVA was able to meet and often exceed its goals for every source of income, including very generous Estate Bequests! NOVA's finances, once again, have been doing very well this year! To highlight a few examples of the generosity and dedication of people in our community, we were all very happy and surprised by the success of the Chartwell Senior's walk that raised almost \$12,000! We also had great success with our annual golf tournament and the Palos Golf Shootout. Thank you to the organizers! As for foundations, they have all been very generous. This is also a direct result of the important effort and hours spent from very specific employees that are mastering the art of cold calling and nurturing donor relationships. I am definitely very proud of the work from our fundraising team and from our Board of Directors, who also contributed very generously to this collective effort.

I encourage you to read Marie-France Juneau's report which describes in detail the amazing impact that we have in the community. And as a quick overview of the past year's work towards the community, it is important to remind everyone that our adult day centers had been transformed into popular online sessions for nearly 95 participants this year! Thanks to a recurrent generous donation from the Grace Dart Foundation, this program can continue successfully with additional resources. For the foreseeable future and by popular demand, our online program will continue to live in parallel to our Adult Day Center in person. As for our main mission of palliative care, NOVA is happy to keep caring for many West Islanders. This year NOVA was able to support 67 clients who wished to peacefully die at home amid their loved ones. From all our programs combined, an impressive 583 persons have used our quality services. Thank you to our 31 employees, as well to our 185 volunteers, without whom NOVA the West Island would not be what it is today!

Also worth noting is that our new Treasurer, Lorenzo Salvaggio, also led a small team in approving our 2022-2025 Strategic Plan that will help NOVA West Island grow in a planned direction.

During the fiscal year, the Board of Directors met 10 times. We're also very sad to see retiring our Director Dave Aucoin after close to 20 years of serious involvement with NOVA West Island. In return, this year also welcomed two new directors to the Board: Debbie Frail and Robert Donald, bringing to the table excellent organizational skills and legal background. They have already demonstrated that they are great assets to the organization.



In closing, I feel that we're finally starting to live like we used to. Reopening our much-awaited Adult Day Centers will be helping the community even more. And I am sure our employees and volunteers are happy to be meeting our clients in person!

Thank you again for your remarkable support and all of your kindness over this past year!

A handwritten signature in blue ink, appearing to read "Thierry Faucher".

Thierry Faucher  
President of the Board of Directors, NOVA West Island